



Instruction manual

IO-WMS-2415 (09.2021)

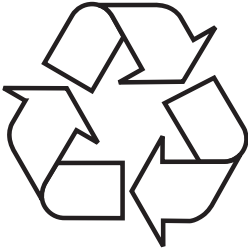
 **Washing machines**

WHK8141D4BSG



Before using the appliance, please carefully read this manual!

UNPACKING



100% recyclable and are marked with the appropriate symbol.

Important! Packaging materials (bags, polyethylene, polystyrene, etc.) should be kept away from children during unpacking.

During transportation, protective packaging was used to protect the appliance against any damage. After unpacking, please dispose of all elements of packaging in a way that will not cause damage to the environment.

All materials used for packaging the appliance are environmentally friendly; they are

DISPOSAL OF OLD APPLIANCE



In accordance with European Directive 2012/19/EU and local legislation regarding used electrical and electronic goods, this appliance is marked with the symbol of the crossed-out waste container. This marking indicates that the appliance must not be disposed of together with other household waste after it has been used.

The user is obliged to hand it over to waste collection centre collecting used electrical and electronic goods. The collectors, including local collection points, shops and local authority departments provide recycling schemes.

Proper handling of used electrical and electronic goods helps avoid environmental and health hazards resulting from the presence of dangerous components and the inappropriate storage and processing of such goods.

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WE CARE FOR THE ENVIRONMENT

For many years, Hansa has consistently pursued pro-ecological policy. Concern for the environment is as important for us as the use of modern technology.

The development of technology has enabled our factories to become more environmentally friendly - we use less and less water, electricity and less waste water and solid waste is generated during production.

A lot of attention is paid to materials used in production. We strive to use only those that do not contain harmful substances and make recycling and safe disposal possible after use.

Dear customer!

Thank you for choosing an Hansa product. For years we have delivered high-quality appliances, so that household chores become a real pleasure.

Before being packaged and leaving the manufacturer, this appliance was thoroughly checked with regard to safety and functionality. We also endeavour to make sure that modern technology in Hansa products always goes hand in hand with a unique design.

Before using the appliance, please carefully read these Operating Instructions. Follow these instructions to avoid improper use and ensure long and reliable operation of the appliance. Learn the principles of the safe use to avoid accidents.

Store these operating instructions in a safe place to use them for reference whenever needed. These Operating Instructions contain all the necessary information that will make the use of your Hansa appliance simple and fun. We also encourage you to find out more about other Hansa appliances.

We hope using your new appliance is a pleasure.



BASIC INFORMATION



This washing machine is intended for domestic use only to wash textiles and clothes designed to be machine washed in a detergent bath.

Before plugging the washing machine into the mains, remove the safety packaging and ensure the machine is level. The manufacturer reserves the right to introduce changes, which do not affect operation of the appliance.

USE

- Carefully read the instructions below before using the appliance.
- Never use the appliance outdoors or anywhere the temperature may fall below freezing.
- The appliance should not be operated by children or anyone who has not read these operating instructions.



Temperature below 0°C can damage the washing machine! In the event of the machine being stored or transported in sub-zero temperatures, it should be left to acclimatise in a temperature above 0°C for 8 hours before being used.

MANUFACTURER'S DECLARATION

The manufacturer hereby declares that this product meets the requirements of the following European directives:

- Low Voltage Directive **2014/35/EU**,
- Electromagnetic Compatibility (EMC) Directive **2014/30/EE**,
- Eco-design Directive **2009/125/EU**,
- RoHS Directive **2011/65/EU**,

and has been marked with the CE symbol and issued with a declaration of compliance made available to market regulators.

SAFETY AND GARMENT CARE LABELS

The risk of death!	<p>This appliance should not be used by children under 8 years of age, persons with reduced physical or mental capabilities, and persons who do not have sufficient skills to use this type of appliance. Such persons should be offered proper supervision or instructions on safe handling of appliance and related risks. Children must not play with the appliance or perform any maintenance-related activities. Children under 3 years of age must be kept away from the appliance unless continuously supervised.</p>
Risk of suffocation!	<p>Children could get caught inside the appliance and get into a life-threatening situation.</p> <p>If you allow children to play with the packaging/film or parts of the package, they can get entangled or put packaging over their head and risk suffocation. Keep packaging/plastic film or parts of packaging out of reach of children.</p>
Risk of poisoning!	<p>Washing detergents and fabric softeners can cause poisoning if ingested. In the event of accidental ingestion, consult your doctor. Washing detergents and fabric softeners should be stored out of the reach of children.</p>

SAFETY AND GARMENT CARE LABELS

Risk of burns!	If laundry is washed at high temperature, door glass becomes hot. Prevent children from touching the hot door.
Eye/skin irritation!	Contact with detergents and softeners may cause eye or skin irritation. In case of eye/skin contact, thoroughly rinse eyes/skin to remove fabric detergent/softener. Washing detergents and fabric softeners should be stored out of the reach of children.
Risk of electric shock. Risk of fire/damage to property/appliance!	If the appliance is not correctly installed, it may be dangerous. Make sure that: Mains voltage corresponds to the voltage indicated on the appliance nameplate (identification plate) The current load and required fuse protection are specified on the nameplate. The appliance is connected to AC source only through a properly installed and grounded wall socket in accordance with national standards.

SAFETY AND GARMENT CARE LABELS

Risk of electric shock.
Risk of fire/damage to
property/appliance!

The power cord and the ground-
ed wall socket fit together and
the grounding system has been
properly installed.

Power cord cross section is suf-
ficient.

Power plug is always accessible.

If a miniature circuit-breaker is
used, always use a circuit-breaker
with the following designa-
tion:



This symbol is the only way to
make sure that all the necessary
requirements have been met.

Risk of electric shock.
Risk of fire/damage to
property/appliance!

If the power cord is modified or
damaged, it may result in elec-
tric shock, short circuit or fire
due to overheating.

The power cord must not be
kinked, crushed or modified or
come in contact with any heat
source.

SAFETY AND GARMENT CARE LABELS

<p>Risk of fire/damage to property/appliance!</p>	<p>The use of extension cords or splitters may result in fire due to overheating or short circuit. Connect the appliance directly to a properly grounded wall socket. Do not use extension cords, splitters or power strips.</p>
<p>Health risk / risk of damage to property/appliance!</p>	<p>The appliance may vibrate or displace while in use, potentially causing injury or property damage. Set the appliance on a clean, level and hard surface using a level spirit.</p>
	<p>If any protruding items are caught by the appliance (e.g. doors) when trying to lift or move it, the item may come off and cause injury. Do not grasp any protruding parts of the appliance to move it.</p>
<p>Risk of injury!</p>	<p>The appliance is very heavy. Lifting may cause injury. Do not lift this appliance by yourself.</p>

SAFETY AND GARMENT CARE LABELS

Risk of injury!	<p>This appliance has sharp edges that can cause a hand injury. Do not hold the appliance by sharp edges. Only lift the appliance after you put on the gloves.</p>
	<p>If the hoses or electrical cables are not routed properly, you can trip and sustain an injury. Rout hoses and cables so that they do not constitute a tripping hazard.</p>
Note! Damage to property/appliance	<p>If the water level is too high or too low, the appliance may not work properly, which can cause damage to property/appliance. Make sure that water is supplied under pressure of minimum 100 kPa (1 bar) and not exceeding 1000 kPa (10 bar).</p>
	<p>If the water supplying hoses have been modified or damaged, this can cause damage to property/appliance. The water supply hoses must not be kinked, crushed, modified or cut.</p>
	<p>The use of third-party hoses to connect the appliance to water supply can cause damage to property or the appliance.</p>

SAFETY AND GARMENT CARE LABELS

<p>Note! Damage to property/appliance</p>	<p>Use only hoses supplied with the appliance, or the original hoses up designed for the appliance.</p> <p>The appliance is secured for transport with transit bolts. If you don't remove transit bolts before using the appliance, the appliance may be damaged. Remove all transit bolts before using the appliance for the first time.</p> <p>Make sure you keep transit bolts in a safe place for future use. If the appliance will be transported, to avoid any damage, you must reinstall the transit bolts.</p>
<p>Risk of explosion/fire hazard!</p>	<p>Laundry washed with detergents that contain solvents and thinners pose a risk of explosion in the drum.</p> <p>Thoroughly rinse laundry with water before washing in the washing machine.</p>

SAFETY AND GARMENT CARE LABELS

Risk of poisoning!	Cleaning agents containing solvents may give off poisonous vapours. Do not use cleaning agents containing solvents.
Risk of injury!	Do not lean against/sit on open appliance door as this can lead to the appliance tipping over. Do not lean against the open door of the appliance.
	Climbing on the appliance may cause the worktop to break or collapse and lead to an injury Do not climb on the appliance.
	Reaching into the drum while is still rotates could injure your hand. Wait until the drum has come to a standstill.
Risk of scalding!	When washing at high temperature, there is a risk of scalding as a result of contact with hot water and detergent (e.g. when you drain the water into the sink). Do not put your hands in hot water with detergent solution.

SAFETY AND GARMENT CARE LABELS

<p>Eye/skin irritation!</p>	<p>Fabric detergents and softeners may splash, if the detergent drawer remains open during operation. In case of eye/skin contact, thoroughly rinse eyes/skin to remove fabric detergent/softener. In the event of accidental ingestion, consult your doctor.</p>
<p>Note! Damage to property/appliance</p>	<p>If the amount of laundry in the washing machine exceeds the maximum load, it may not operate properly or cause damage to property or the appliance. Do not exceed the maximum load capacity of dry laundry. Do not exceed the maximum load capacity for individual wash programmes.</p> <p>Adding too much detergent or fabric softener may cause damage to property or the appliance. Use fabric detergent/softener according to the manufacturer's instructions.</p>

SAFETY AND GARMENT CARE LABELS

<p>The risk of death!!</p>	<p>The appliance is powered by electricity. Touching live elements poses a risk of electric shock. Therefore, remember:</p>
	<p>Turn off the appliance: Unplug the appliance from the wall outlet.</p>
	<p>We never grab the plug with wet hands.</p>
	<p>When pulling the plug, always hold the plug, not the power cord, because this can damage the power cord.</p>
	<p>Do not make any technical modifications to the appliance or its components.</p>
	<p>Any repairs or other work on the appliance must only be performed by our service facility or by an electrician. The same applies to replacing the power cord (if necessary).</p>
	<p>You can order a spare power cord in our service centres.</p>

SAFETY AND GARMENT CARE LABELS

<p>Risk of poisoning!</p>	<p>Cleaning agents containing solvents may give off poisonous vapours.</p> <p>Do not use cleaning agents containing solvents.</p>
<p>Risk of electric shock / damage to property / appliance!</p>	<p>If water penetrates into the appliance, it may cause a short circuit.</p> <p>Never use pressure washer or steam cleaner to clean the appliance.</p>
<p>Health risk / risk of damage to property/appliance!</p>	<p>The use of third-party spare parts and accessories is dangerous and may cause injury, damage to property or appliance. For safety reasons, use original spare parts only.</p>
<p>Note! Damage to property/appliance</p>	<p>Fabric cleaners, impregnating agents, stain removers, pre-wash agents, etc. may damage the appliance outer surface.</p> <p>Therefore, remember:</p>

SAFETY AND GARMENT CARE LABELS

<p>Note! Damage to property/appliance</p>	<p>Make sure there is no contact with the appliance surface.</p>
	<p>Clean the appliance with a damp cloth only.</p>

UNDERSTANDING THE SYMBOLS ON CLOTHES LABELS

Washing				
	boil at 90°C	normal wash at 60°C	normal wash at 40°C	Do NOT wash!
	delicate		manual	
Chemical cleaning				
	all solvents	all except TRI	petrol only	DO NOT dry clean!
Tumble dryer				
	normal	low	high	Do NOT dry!
Ironing				
	110°C	150°C	200°C	Do NOT Iron



APPAREL CARE

"The wool wash program for this washing machine has been approved by Woolmark for washing machine washable wool products, provided that the items are washed in accordance with the instructions on the product label and the manufacturer's instructions. M14111".



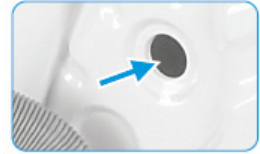
Always pay attention to the symbols on garment labels when choosing a washing programme.

INSTALL THE APPLIANCE

1

Remove the transit bolts

(keep the bolts for future use, e.g. when moving house).



- Loosen the 4 shipping bolts with a wrench.
- Remove the bolts, including the rubber parts, and keep them for future use.
- Close the openings with plugs.

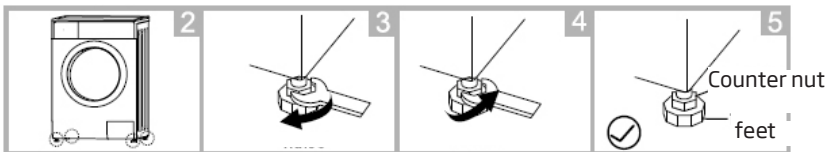


Caution: the transit bolts **MUST** be removed before the washing machine is used!

2

Position and level the washing machine

- place the washing machine on a solid, level surface,
- loosen the counter nut with a spanner,
- level the appliance by adjusting the feet.
- lock the counter nut.



After positioning and levelling the appliance, check that it is stable by pressing down each corner and ensuring it does not move!

3

Connect the water supply

- Use only the new hoses supplied with the machine. Do not re-use hoses.



- A supply hose with seals is inside the drum of the machine. Water pressure min 0.05 MPa (0.5 bar), max 1 MPa (10 bar).

- 1). after connecting, make sure the hose is not twisted
- 2) after connecting the hose and the valve, check they are sealed tight
- 3). regularly check the condition of the hose.

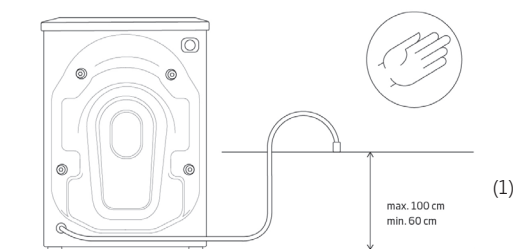


Supply the machine with cold water only.

4

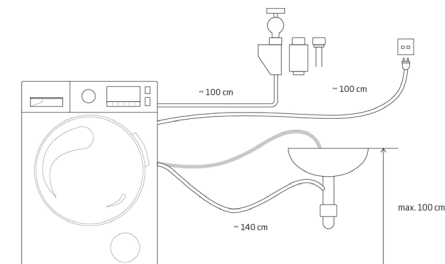
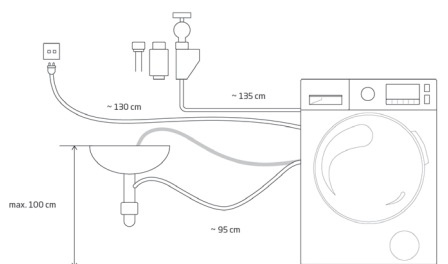
Water drain

- The drain hose is at the back of the machine. Fix the drain hose so that it does not move while the washing machine is in operation. If necessary, use the elbow (1). Do not insert the hose too far into the drain pipe.



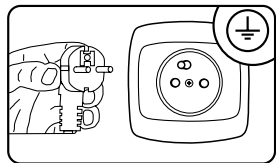
Connection on the left

Connection on the right



5

Connect to power supply






- Electrical wall outlet where the appliance is connected must be in a visible and accessible place,
- Only plug the appliance into a properly installed socket with an earthing pin,
- Do not use an extension cord to connect the appliance,
- if the power cord is damaged, have it replaced by an authorised service technician,
- the electrical system to which the appliance is to be connected must be protected with a 10 A fuse.

Prepare to wash:

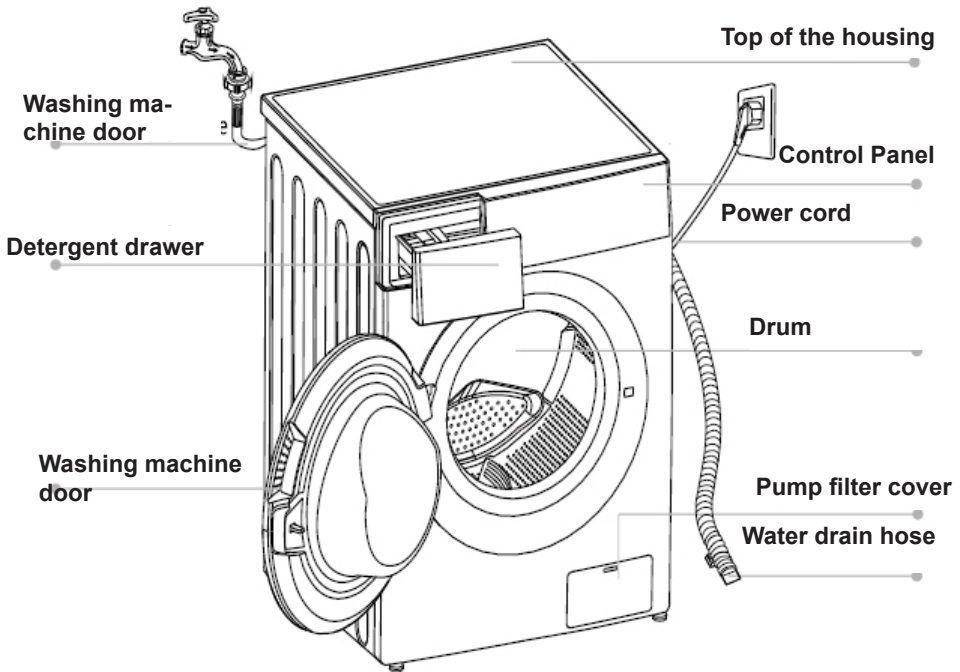
- Small items such as coins, paper clips, needles, etc., may damage the laundry and the washing machine, you should therefore follow a few important recommendations:
 - 1). Empty pockets
 - 2). Remove all metal items
 - 3.) Delicate items such as bras or stockings should be washed in protective mesh laundry bag
 - 4). Close zippers and fasten buttons
 - 5). Remove foreign objects from the appliance, for example, underwire or wires.

Calibration:

- It is recommended to calibrate the washing machine for best performance. The appliance detects the amount of laundry loaded. This feature optimizes performance by minimizing energy and water consumption, saving money and time.
 - 1- Remove all accessories from the drum and close the door;
 - 2- Connect the plug to the wall socket;
 - 3- Switch on the washing machine by pressing the button . Press at the same time for one second "Ready in" and "Spin-dry", and the display "t19" will appear;
 - 4- Press  to start the appliance;
 - 5- After 5 minutes, the calibration will be completed. The screen will display a fixed value, a string of digits, and the drum will stop rotating;
 - 6- When the calibration is finished, you can safely switch off the washing machine by holding down the button  for 3 seconds.

FEATURES AND COMPONENTS

DESCRIPTION OF THE APPLIANCE



Accessories:

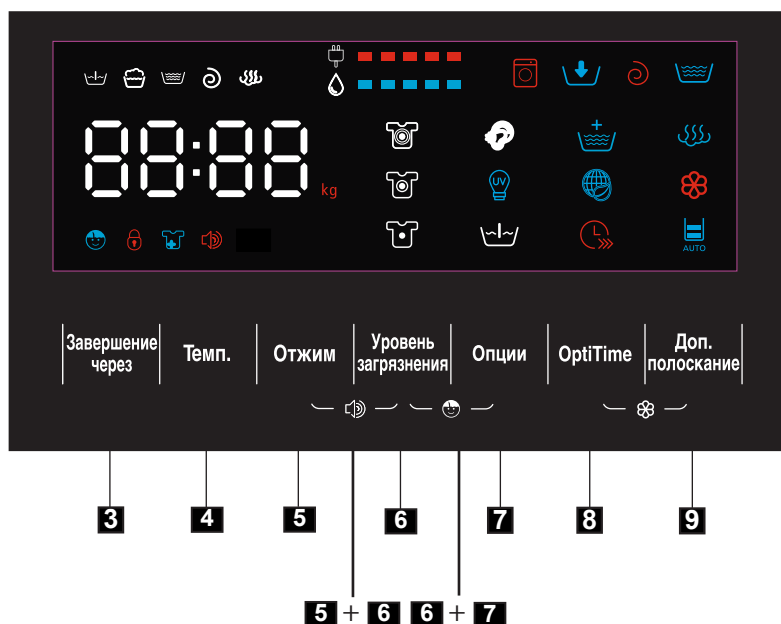
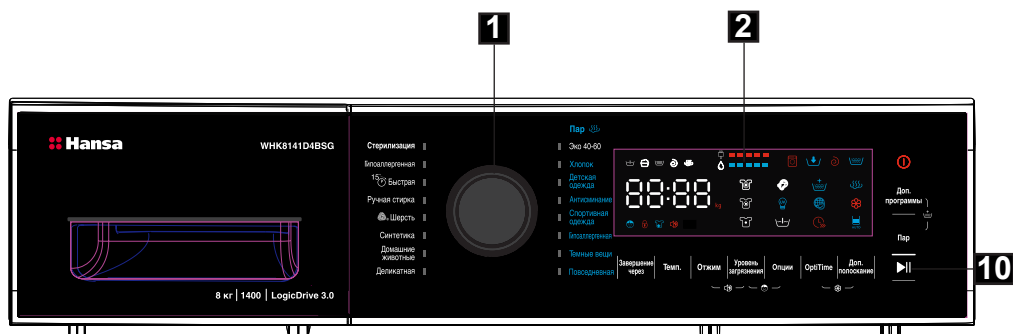


Transport opening
plugs (4)

Cold water sup-
ply pipe

Operating instructions

DISPLAY AND CONTROL PANEL



1. Programme selector dial
 2. Display
 3. **Time Remaining**
 4. **Temperature**
 5. **Spin**
 6. **Soil level**
 7. **Options**
 8. **OptiTime**
 9. **Extra Rinse**
 10. **Start/Pause**
- 5 + 6 Enable / Disable sound Acoustic Signal On/Off
6+7 Child Lock

1





















Programme selector dial

- Choose the appropriate wash programme as required, depending on the soil level, and type and amount of laundry loaded, which ensures better results and more effective washing. Once the wash programme is started, turning the programme selector knob to another position is indicated by a beep, however it does not change the previously selected programme.

2

Display

- Large and easy to read display provides instant access to information about each programme.

 Prewash	 SteamPower PRO	 Child Lock
 Washing	 UV Hygiene Technology *	 Door lock
 Rinse	 SilentWash	 Soil level
 Spin	 CleanReminder	 Extra Rinse
 Energy indicator	 Water indicator	 Drain water
 Eco Wash	 Rapid Wash	 Rinse and spin
 Add laundry	 Tones	

3

Time Remaining button

- When you select Time Remaining, the display will show time remaining until the end of the programme 0H, 1H, 2H... . With this option the user selects the time remaining until the end of the programme and the washing machine will fit the entire wash cycle in this time entered by the user.

Press the button to set the time remaining until wash cycle must end.

4

Temperature selector button

- This button allows the washing temperature to be set in different programmes. Press this button to display water temperature settings available for a given programme or an option for washing in cold water (no heating). Depending on the selected programme, the display will show the following settings: - - °C (cold water), 20°C, 30°C, 40°C, 60°C, 90°C.

* Available on selected models

DISPLAY AND CONTROL PANEL

5

Spin speed selector button

- Press this button to set the spin speed when water is being pumped out of the washing machine. Press the Spin button to change the settings. Depending on the programme selected, the display shows the following values: 0 (spin off), 400, 600, 800, 1000, 1200, 1400.

6

Soil level

- This feature allows you to wash laundry in accordance with your needs – quickly and efficiently, in a standard or intensive wash cycle. For any selected programme (see table) you can select one of three levels of soil: slightly soiled, heavily soiled and very heavily soiled. This allows you to:

- 1). Make clean, ecological and economic wash.
- 2). Select washing options depending on your current needs.



Level 1 – for lightly soiled laundry. By default, this option is enabled. With each level wash programmes become more intensive. Main wash is extended by 2 to 10 minutes to make it more effective.



Level 2 – standard wash cycle, whose algorithm cannot be modified, designed for moderately soiled garments.



Level 3 – designed for heavily soiled laundry. The same amount of water is drawn as in level 2, but the duration of the wash cycle is extended by about 10 minutes.

7

Options button

Press the [Options] button to select the SilentWash- Night Wash, UV Hygiene Technology, Prewash function.

SilentWash - night wash

- When this function is selected, the spin speed does not exceed 800 rpm.


UV Hygiene Technology

- Select this function to turn on the ultraviolet lamp which will effectively sterilize the bacteria and prevent bacterial growth.

Prewash

- The Pre-wash function extends the wash cycle by approximately 20 minutes. The laundry is prewashed before the main wash cycle begins. Use the Pre-wash to achieve excellent washing results without the need to soak the laundry. Pre-wash is recommended when washing heavily soiled laundry. Pre-wash is carried out at a temperature of 30°C.



Pour suitable detergent to detergent drawer marked with the  symbol before the Pre-wash function is activated.

8

OptiTime

- Press the OptiTime button to select the ECO function or rapid wash programme.
ECO function When you select this function, the temperature drops by one level in relation to the set temperature. The washing cycle takes 20 minutes longer and the energy consumption is reduced (does not apply to cold water). Quick wash: Change settings: reduce washing time. Energy consumption increases by one level.

9

Extra Rinse button

- The function is especially useful when washing underwear and also clothes for people with sensitive skin. Select this option to add an extra rinse to wash cycle.

Additional programmes

Select this function to choose additional programmes, such as: CleanReminder – the drum Auto Clean / Drain water / Spin / Rinse and Spin.

CleanReminder – the drum Auto Clean

- This programme is specially designed to clean the drum and drain hose. During the programme, the water is heated to a temperature of 90°C in order to sterilize the washing machine. There must be no laundry in the drum during this programme. By adding the right amount of chlorine bleach, the cleaning performance will be even better. The programme can be used on a regular basis as needed.

SteamPower PRO

- Steam penetrates deep into the bacterial cells, effectively eliminating bacteria and germs as well as unpleasant odours.
- Steam washing system:
 - 1.) increases the efficiency of difficult stain removal,
 - 2.) conditions laundry for ironing – it is less wrinkled,
 - 3.) removes harmful bacteria and dust mites - this is a great option for people with sensitive skin and allergies,
 - 4.) tackles the causes of odour – not only neutralizes but removes them.Steam is generated during the wash cycle – it penetrates the fibres while straightening, cleaning and loosening them. Steam disinfects the fabric, kills germs and tackles even the toughest stains, while not destroying the laundry. Steam helps remove stubborn stains, and laundry becomes even softer. The use of steam is safe and does not compromise the washed laundry.

Add laundry

- This operation can be performed while washing. When the drum is still turning and there is a large amount of hot water in the drum. The condition is dangerous and the door cannot be forced open. To start adding clothes in the middle of the function. Please follow the steps below:
 1. Wait for the drum to stop rotating.
 2. The door lock is unlocked.
 3. Close the door when the clothes are reloaded and press [Start / Pause].

Rapid Wash

- This option reduces the time by $\frac{1}{3}$ in relation to the original programme duration. Water consumption is unchanged. The function is recommended when washing lightly soiled laundry.

The Rapid Wash function is not available for all programmes.
(see Table of wash programmes.)

5+6

Acoustic Signal On/Off


- Turn the Acoustic Signal On/Off by simultaneously pressing and holding: Spin and Soil level for approximately 3 seconds.

6+7

Child Lock

- This function locks function buttons to prevent settings being changed or operation interrupted by children. Press and hold Soil Level and Options buttons for 3 seconds to activate the Child Lock during a washing cycle. To release Child Lock during the cycle, press and hold the same buttons for approximately 3 seconds



When If the Child Lock function is activated, the display will show the  symbol. When you turn off or unplug the washing machine or the washing cycle ends, the Child Lock function will not deactivate.

10

Start/Pause button

- Press Start/Pause to start or pause a programme. During the washing cycle the corresponding programme phase symbol is flashing. In Pause mode, the symbols do not flash and are lit up continuously. The Pause mode can be used to soak the laundry.

SPECIAL PROGRAMMES

1

Antiallergic

- This programme is designed for washing clothes of children and people with sensitive skin or skin allergy. Virtually all allergens, dust mites, bacteria, microbes or fungi are removed from the washed clothes. It also removes stubborn stains. It will not damage clothing and is suitable for washing delicate laundry such as children's garments. Main wash temperature is 30°C (possible temp. settings: --° C (cold water), 20°C, 30°C, 40°C), and then there are 4 rinse cycles in heated water.

2

Eco 40-60 (reference programme in accordance with EN 60456)

- The "Eco 40-60" programme is used to wash normally soiled cotton fabrics, which can be washed at 40°C or 60°C in the same cycle.

3

Refreshing 15'

- Use this programme to refresh clothes. Includes all three wash stages: 1). main wash 2). rinse 3). spin

4

Colour protection

- Provide better protection for when washing coloured laundry.

5

Sterilize 70°C

- This programme is used to remove some bacteria from fabrics in order to achieve a sanitizing effect.

6

Easy Iron

- Use this programme to wash clothes such as shirts. After the final spin cycle, the washing machine drum makes an additional anti-crease motion for a few minutes.

USING THE APPLIANCE

1

Select Programme

- Set the programme selector turning it left or right.
Customize the programme to your needs - you can change the
- temperature, spin speed, or enable additional features.
- Press the Start/ Pause button
-

2

Time Remaining

To set the Time Remaining:

- Close the appliance door.
- Set the programme selector dial to the desired programme (see table).
- Select additional functions or wash cycle parameters as required - depending on the needs,
- Press the Time Remaining button.
- Select time remaining ranging from 0 to 24 hours.
Press the Start/ Pause button The appliance will be set in delay mode.
- The wash programme will be automatically terminated.



When you set the Time Remaining option, the display will show the time remaining to the end of the programme.

3

End of the wash cycle

- End of the wash cycle is indicated by acoustic signal (if active). 30 seconds after the end of the wash programme, END appears on the display, washing machine turns off automatically, the display turns off, the door is unlocked and the washing machine will be in off mode).
- Close the water valve.
- Unplug the appliance from the wall outlet.
- Open the door and remove laundry.

4

Cancel or modify programme

- Press and hold the Pause button for 3 seconds to reset a programme.

TROUBLESHOOTING

Problem	Probable cause/Solution
The washing machine is not working	<ul style="list-style-type: none"> - Open the water valve, - clean the mesh filter on the supply hose - close the door - press the Start/ Pause button
Water Leakage	<ul style="list-style-type: none"> - Connect the water intake and drain hose correctly.
The load in the appliance has not been spun	<ul style="list-style-type: none"> - Replace the load evenly in the drum, clean the pump filter.
Unpleasant smell in the drum	<ul style="list-style-type: none"> - Run the drum autoclean programme
No water in the drum	<ul style="list-style-type: none"> - Open the water supply tap.
There is water left in the fabric softener container.	<ul style="list-style-type: none"> - Press down on the plastic tab located in the central compartment of the detergent tank. -Clean the detergent drawer.
Washing not properly rinsed	<ul style="list-style-type: none"> - Add correct amount of detergent, depending on the soiling level and water hardness (see the instructions on the detergent packaging). -Clean the detergent drawer.
The appliance does not fill with water	<ul style="list-style-type: none"> - Open the water valve, - check programme settings, - check water pressure, - reconnect the water supply hose. - close the door - check that water intake hose is not bent or blocked - clean the water intake valve
Simultaneous water intake and draining.	<p>Check that the end of the drain hose is higher than the level of the water in the appliance (the hose should be at a height of 0.6-1m).</p>
Water does not drain properly	<ul style="list-style-type: none"> - check the pump filter, - check the drain hose, - check the placement of the drain hose – it should be at a height of 0.6 - 1 m from the floor.

Problem	Probable cause/Solution
Appliance vibrating	<ul style="list-style-type: none"> - Check if transit bolts are removed - level the washing machine, - lock the washing machine feet by tightening the nuts.
Foam leaks from the detergent drawer.	<ul style="list-style-type: none"> - Reduce the amount of detergent used - Check the water hardness and the amount of detergent used, - Use detergent according to manufacturer instruction on the box indicated for your water hardness.
The operation of the appliance is interrupted before the programme has finished	<ul style="list-style-type: none"> - Check electric power supply, water supply and water outlet.
Noise caused by operation of the outlet pump after water is removed	<ul style="list-style-type: none"> - There is no reason for concern. The water has been removed from the drum, but small amounts remain in the pump and outlet lead. Constant operation of the outlet pump causes air to be sucked in leading to the characteristic noise, which does not mean that anything is wrong.
Short breaks during the wash cycle	<ul style="list-style-type: none"> - Water in the appliance is being automatically refilled - Pause caused by removal of excess foam

THE FAULT INDICATOR LIGHTS

The washing machine features an alert system that indicates ERROR CODES on the display to help locate minor operating faults and identify their cause. The ERROR CODES help locate and determine the cause.

Detected errors are indicated as shown in the following table:

Display indication	Reason	Features and components
E10	Low pressure, no water in the drum	Open the water valve, check the water inlet hose and filter, check water pressure
E12	Overflow	Restart the appliance
E21	Water does not drain properly	Check water drain pump and filter.
E30	The washing machine door does not lock when closed	Close the washing machine door and make sure that laundry is not jammed in the door.
Others		Try to restart or contact the SERVICE CENTRE.



While signalling an error washing machine also beeps (if active).

MAINTENANCE AND CLEANING

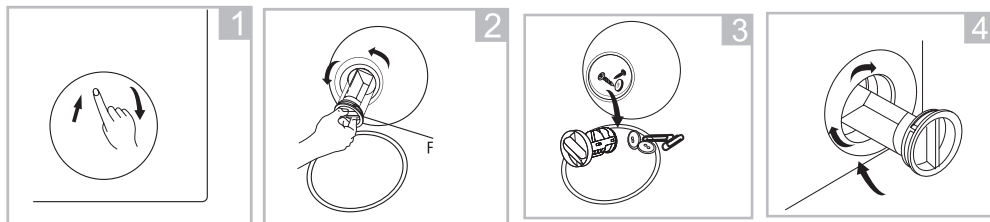


Never clean the appliance body or plastic parts using solvents or harsh, abrasive detergents (e.g. washing powders or creams)! Use mild liquid detergents and soft cloths only. Do not use sponges.

1

Clean the pump filter

■ Clean the pump filter every 20 washes or so. Neglecting to clean the filter may result in problems with draining water from the appliance!

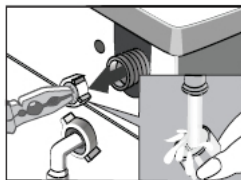
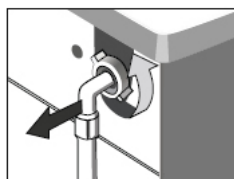


- 1). open the bottom cap
- 2). open the filter by turning it counterclockwise
- 3). remove foreign objects (e.g. coins)
- 4). close the bottom cap

2

Clean the water supply valve

■ Replace the filter following the procedure in reverse order.

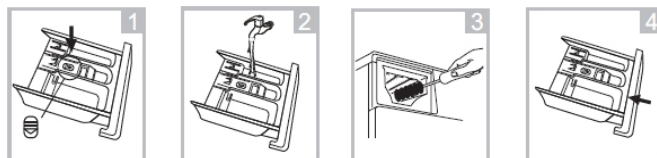


- 1). unscrew on the water supply hose,
- 2). use forceps to grasp the filter mesh pin,
- 3). remove and clean the filter, preferably using a brush.

3

Clean the detergent drawer

■ Should be cleaned at least once a month.



- 1). press the lock and remove the detergent drawer.
- 2). clean the dispenser drawer and lid under water.
- 3). clean the recess with a soft brush.
- 4). push back the detergent drawer.

PRACTICAL TIPS ON WASHING

DETERGENTS AND LAUNDRY ADDITIVES

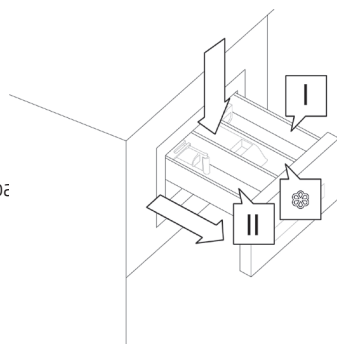


We recommend that you use general purpose powder or liquid detergents for the full range of temperatures according to the manufacturer's instructions on the detergent packaging.

1

Detergents

- Pour the detergent into the drawer compartment marked
- Pour the pre-wash detergent into the drawer compartment marked



2

Fabric softeners added to the rinse

- Pour the fabric softener into the drawer compartment marked
- Do not exceed the maximum level marked on the drawer compartment. This detergent will be used for the final rinse.



For washing whites it is recommended to use the washing powder. Liquid detergents do not contain bleach. Do not use rinse aid with white laundry, as this may cause yellowing of laundry.

FIRST WASH

- Before washing for the first time, put the appliance through one high temperature cycle without a load, according to the following procedure:
 - 1). connect the washing machine to the power supply,
 - 2). open the water valve,
 - 3). set the programme selector dial to washing at high temperature, add a suitable detergent and press Start/Pause.

SOIL

1

Stubborn stains

- Before washing underwear, apply an additional stain remover according to the instructions for use.

2

Heavy soil

- in order to achieve a better result, wash less laundry,
- add more detergent. Rinse the washing machine after washing heavily soiled garments (e.g. work clothes) or clothing that loses fibres. To do this, run the wash cycle at 60°C, for example Cotton or Synthetics without any load.

3

Light soil

- See Conservation.

CONSERVATION

Reduce energy and water consumption

- Wash small amounts of lightly soiled laundry using a suitable washing programme, for example 15' Refresh.
- For most programmes, the washing machine detects load. For partial load, when using the Cotton programme, the appliance will reduce water and energy consumption and shorten the wash cycle.
- The most efficient programmes in terms of energy and water consumption are generally those that are run at lower temperatures and for longer time.
- You will save energy and water by loading the household washing machine to the full capacity indicated by the manufacturer for the appropriate programmes.

WATER HARDNESS

- Hard water causes scale deposition. Information about water hardness is available from the nearest water works. We recommend that you use water softener for each washing.

POWER OUTAGE (PROGRAMME MEMORY)

- Power outage or unplugging the appliance does not cancel the set programme. The programme is memorised and resumes when power is restored. Do not open the appliance doors during a power outage.

LOAD

- Maximum drum capacity 8 kg.
- Load the laundry into the drum according to the following instructions:
 - 1). cotton, sports, anti-allergic - a maximum of $\frac{1}{2}$ drum (do not force the clothes into the drum, as it will reduce the quality of the wash),
 - 2). Synthetics - max $\frac{1}{2}$ of the drum,
 - 3). wool, hand wash - maximum about $\frac{1}{3}$ of the drum.



Do not overload the appliance. Overloading the appliance may damage the clothes being washed! If you overload the appliance the OVL is shown appears on the display – remove excess laundry from the drum and restart the washing machine. The maximum load amounts depending on the programme are given in table of programmes.

LOAD DISTRIBUTION CONTROL

- The appliance features load distribution control system. Before spinning, this checks the distribution of clothes inside the drum. In the event that too great an imbalance is detected, the system makes several attempts to rearrange the clothes inside the appliance. Sometimes these attempts to distribute the load are not successful. Problems may be caused by terrycloth robes washed together with other types of laundry, such as bed sheets that formed a bundle around other items of laundry.
- The system may then respond in two ways:
 - 1). accept the uneven distribution of garments and reduce spin speed,
 - 2). cancel the spinning.

In either case, after washing cycle is finished open the appliance door, rearrange the laundry by hand, close the door and select any programme.

DOOR LOCK

- The washing machine is equipped with a lock which prevents the door from being opened during wash cycle. Once a wash cycle is complete, the door lock is automatically released.



If there is water in the drum or it is still hot you will not be able to open the door. Opening the door is not possible during some wash cycle stages.

DELICATE FABRICS

1

Select Programme

- Select the appropriate wash programme, such as Synthetics, Wool, Hand wash.

2

Load

- Avoid overloading the washing machine – the maximum load is 2.5 kg for delicate fabrics, see "Loading."

ADD DETERGENT

1

Not enough detergent

- the laundry turns grey, lumps of fat form, lime scale is deposited.

2

Too much detergent

- A lot of foam, ineffective washing, detergent incompletely rinsed from fabrics.

For more information about the product, please refer to the EU EPREL Product Database at <https://eprel.ec.europa.eu>. For more information, please use your mobile device to scan the QR code on the energy label or enter the product model listed on the energy label in the EPREL search engine <https://eprel.ec.europa.eu/>

WARRANTY AND AFTER SALES SERVICE

Warranty

Warranty service as stated on the warranty card. The manufacturer shall not be held liable for any damage caused by improper use of the product.

Service

- The manufacturer recommends that all repairs and adjustments be carried out by the Factory Service Technician or the Manufacturer's Authorized Service Point. For safety reasons, repairs should be referred to professionals.
- Repairs carried out by unqualified persons may seriously endanger the appliance user.
- Pursuant to Commission Regulation (EU) 2019/2023, the minimum availability period for spare parts necessary to repair the appliance is 7 or 10 years depending on the type and purpose of the spare part.
- The list of spare parts and the ordering procedure are available on the websites of the manufacturer, importer or an authorized representative.
- The minimum warranty period for the appliance offered by the manufacturer, importer or authorized representative is given in the warranty card.
- The warranty shall be void if you make any independent adaptations or alterations, tamper with seals or other appliance safety devices or its parts or interfere with the appliance contrary to operating instructions.

In the event of appliance malfunction, request assistance or repair.

If your appliance needs repair, please contact the service centre. Please see warranty card for address and contact details of our service centre. Before contacting us, please have ready the appliance serial number, which can be found on the identification sticker: For your convenience, please write it down below:

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